

PUBLIC SAFETY

Police • Fire • Ambulance.....911

Non-emergency Numbers

California Highway Patrol(408) 467-5400
City of Sunnyvale Public Safety(408) 730-7100
Santa Clara County Sheriff(408) 808-4400
24-HOUR non-emergency dispatch lines (408) 299-2311

Gang Intervention/Prevention

MACSA.....(408) 928-5820
2254 Alum Rock, San Jose
Provides gang intervention and mentoring services for ages 10–21

Washington United Youth Center
Catholic Charities of Santa Clara County(408) 938-6731
921 S. First Street, San Jose
Individual and family support, gang intervention,
mediation and crisis response

Neighborhoods

City of Sunnyvale Community Resources(408) 730-7599
Resident and neighborhood association support
City of Sunnyvale Neighborhood
Preservation Program.....(408) 730-7610
Information about city ordinances, codes and regulations
Sunnyvale Neighborhoods Actively
Prepare (SNAP)(408) 730-7190
City of Sunnyvale Public Safety
Office of Emergency Services

SENIOR ADULT SERVICES

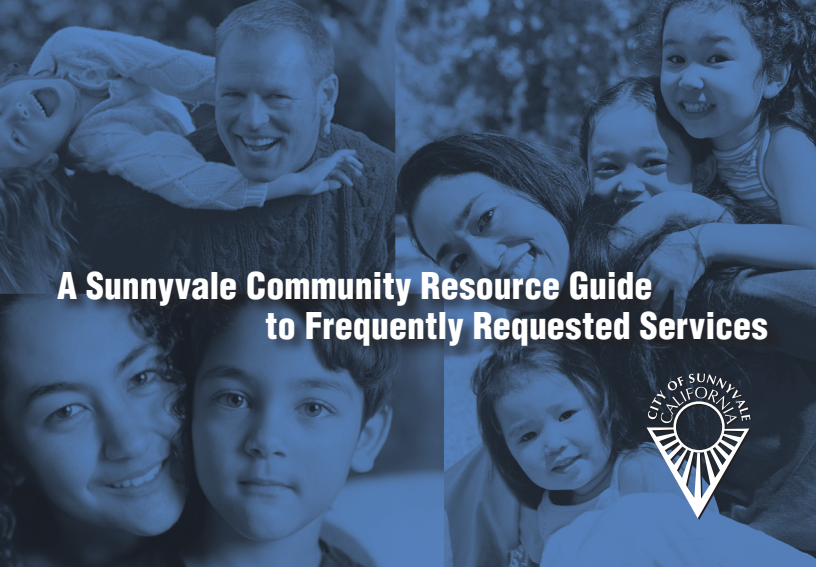
Sunnyvale Community Services(408) 738-4321
See listing under FOOD & HOUSING
Sunnyvale Nutrition Site(408) 739-0833
535 Old San Francisco Rd, Sunnyvale
Provides nutritional meals to seniors 60+
Sunnyvale Senior Center.....(408) 730-7360
550 E. Remington Drive, Sunnyvale
Mon – Fri, 9 a.m. – 5:00 p.m.
Activities, services and lunch for adults 50 and older

SOCIAL SERVICES

Social Services Agency(650) 988-6100
100 Moffett Blvd, Mountain View
Apply for CalWORKs, food stamps and medi-cal
General Assistance Program.....(408) 271-5600
591 N. King Road, San Jose

TRANSPORTATION

SamTrans & Caltrain(800) 660-4287
Commuter rail between San Francisco, San Mateo and
Santa Clara counties
Outreach Paratransit Service.....(408) 436-2865
Low-cost paratransit for senior adults and people with disabilities
Santa Clara Valley Transportation
Authority (VTA)(408) 321-2300
Bus and light rail service within Santa Clara County



A Sunnyvale Community Resource Guide
to Frequently Requested Services

CHILD CARE

City of Sunnyvale Youth, Family and
Child Care Resources(408) 523-8150
785 Morse Ave., Sunnyvale
Information and referral for parents seeking child care in Sunnyvale
and support to child care providers
Community Child Care Council of
Santa Clara County, Inc. (4 C’s)(408) 487-0749
2515 N. First Street, San Jose
Resource and referral, childcare payment assistance,
food subsidy payments to child care providers
Community Child Care Licensing.....(408) 324-2148
2580 N. First Street, Suite 300, San Jose
Issues state licenses and monitors Family Child Care Homes
and Child Care Centers, answers questions from parents.

Foster/Adoptive Care

Help One Child.....(888) KID-HOPE
858 University Ave., Los Altos
Free support and resources for foster, foster-adopt and kinship care
Santa Clara Co. Social Services.....(408) 299-KIDS (5437)
Department of Family & Children’s Services
333 W Julian St., San Jose
Foster parent services and recruitment

COUNSELING/MENTAL HEALTH

Columbia Neighborhood Center(408) 523-8150
785 Morse Ave., Sunnyvale
Affordable, sliding fee scale for counseling. Please call for an appointment.
Fair Oaks Mental Health(408) 992-4800
660 S. Fair Oaks Ave., Sunnyvale
JFK University Community Counseling Center(408) 524-4900
572 Dunholme Way, Sunnyvale
Affordable, sliding fee scale for counseling. Please call for an appointment.
YWCA Counseling Services(408) 295-4011 ext. 259
375 S. 3rd St, San Jose
Affordable Individual and family counseling. Based on household income.

DOMESTIC VIOLENCE/CHILD AND ELDER ABUSE

Advocate in District Attorney’s Office.....(408) 792-2546
Adult Protective Services(408) 928-3860
Santa Clara County Adult/Elder Abuse Reporting Hotline
Asian Women’s Home(408) 975-2739
2400 Moorpark Ave., Suite 300, San Jose
Emergency shelter, food, clothing. 24-hour crisis hotline.
Child Protective Services(408) 299-2071
Santa Clara County Child Abuse Reporting Hotline
Support Network for Battered Women.....(800) 572-2782
1257 Tasman Drive, Suite C, Sunnyvale
Counseling, shelter and children’s services for victims of domestic violence.
Toll free 24-hour crisis line

DRUGS / ALCOHOL / POISON CONTROL

Center for Substance Abuse Treatment(800) 662-HELP (4357)
U.S. Department of Health and Human Services
Al-Anon/Alateen.....(408) 379-1051
Support for relatives and friends of alcoholics
Taped meeting information
Alcoholics Anonymous –
Santa Clara County Central Office(408) 374-8511
24-hour help line
Narcotics Anonymous(408) 998-4200
Hotline for meeting times and locations
Poison Control Action Line.....1 (800) 222-1222
California Poison Control System for poison prevention and poison
emergencies and questions.



(408) 523-8150

EMPLOYMENT	
Jobkeeper Hotline	(800) 793-5909
<i>Provides supportive listening, problem solving for employment retention, information and referral to benefit eligibility programs.</i>	
NOVA	(408) 730-7232
505 W Olive Ave., Ste. 550, Sunnyvale	
<i>No-cost professional employment and training agency for adults 18 and older</i>	
NOVA Youth (no cost; ages 14 - 24)	(408) 730-7640
505 W. Olive Ave. Ste 550, Sunnyvale	
Proven People	(408) 730-7368
550 E. Remington Drive, Sunnyvale	
<i>Job finding for adults 50+</i>	

FOOD AND HOUSING	
Emergency Shelters	
24-Hour Shelter Hotline	(800) 774-3583
Bill Wilson Center (Youth ages 11 – 17)	(408) 243-0222
<i>Emergency shelter, food, clothing</i>	
Emergency Housing Consortium (EHC) LifeBuilders...	(408) 294-2100
2011 Little Orchard St., San Jose	
<i>Emergency shelter for individuals and families.</i>	

Food	
California Women, Infants and Children (WIC) Supplemental Nutrition Program	(888) 942-9675
<i>Health and nutrition program for low income pregnant women and their children under age five</i>	
Our Daily Bread	(408) 736-4108
St. Thomas Episcopal Church – 231 S. Sunset Ave., Sunnyvale	
Mon, Wed, Fri 11:00 a.m. – 12:30 p.m.	
<i>Free hot lunch; open to all</i>	
Social Services available Monday, Wednesday, and Friday	
11:00 a.m. – 1:00 p.m.	
Salvation Army	(408) 720-0420
<i>Emergency food, clothing, financial assistance, drug/alcohol treatment</i>	
Second Harvest Food Bank of Santa Clara County	(800) 984-3663
<i>Free food for low-income individuals</i>	

Sunnyvale Community Services	(408) 738-4321
725 Kifer Road, Sunnyvale	
Mon – Fri, 9 – 11:30 a.m.; 1 – 4:30 p.m.	
<i>Financial assistance, food, human services referral</i>	
Sunnyvale FISH	(408) 245-9109
1112 S. Bernardo Avenue, Sunnyvale	
<i>Emergency food, clothing and other household and personal needs</i>	

Housing	
Catholic Charities of Santa Clara County	(408) 468-0100
2625 Zanker Road., Ste. 200, San Jose	
<i>Shared housing, affordable housing, employment assistance, counseling. By appointment only</i>	
Mid-Peninsula Housing Coalition	(650) 356-2900
<i>Assisted rental housing for low- and moderate-income families, seniors, single adults and persons with special needs</i>	

HEALTH CARE AND WELLNESS	
Alzheimer’s Association Family Help Line	(800) 660-1993
Camino Medical Group Urgent Care Clinic	(650) 934-7800
701 E. El Camino Real, 2nd Floor, Mtn. View	
<i>Walk-in urgent care services</i>	
Children’s Health Initiative	(888) 244-5222
<i>Provides enrollment assistance for children’s health insurance programs and services</i>	
Dental Care Mobile	(408) 808-6102
<i>No cost or low cost dental services for adults and children</i>	
Mayview Clinic at Columbia Neighborhood Center	(408) 746-0455
785 Morse Ave., Sunnyvale	
<i>Affordable, sliding scale fee for health services for children and families</i>	
El Camino Hospital	(800) 216-5556
2500 Grant Road., Mtn. View	
<i>24-hour health line</i>	
Planned Parenthood	(408) 739-5151
604 E. Evelyn Ave., Sunnyvale	
<i>Reproductive and general health care services</i>	
RotaCare Free Clinic	(650) 988-8200
Park Pavillion (YMCA back entrance), 2400 Grant Rd., Mtn. View	
<i>Free health services; insurance not required</i>	
Valley Health Center at Fair Oaks	(888) 334-1000
660 S. Fair Oaks Ave., Sunnyvale	
<i>By appointment only</i>	

Children/Teens	
City of Sunnyvale Department of Community Services	(408) 730-7350
<i>Fee-based recreation activities for all ages.</i>	
<i>Fee waivers available for qualified youth ages 17 and younger.</i>	
Lucile Packard Teen Hospital HealthVan	(650) 736-7172
<i>Free services for teens who do not have medical insurance or Medi-Cal</i>	

INFORMATION AND REFERRAL	
Sunnyvale Library	(408) 730-7300
655 W. Olive Ave., Sunnyvale	
<i>Mon – Thu 10 a.m. – 9 p.m.; Fri – Sat 10 a.m. – 6 p.m.; Sun noon – 6 p.m.</i>	
211 of Santa Clara County	211
<i>Information and referral to a full range of free health, community disaster services and human services information</i>	

HELP AND CRISIS LINES	
“24-7 Line” Youth in Crisis Hotline	(888) 247-7717
Santa Clara County	
AIDS Hotline	(800) 342-2437
National Center for Disease Control	
<i>Spanish information Available</i>	
Anti-Hate Hotline	(408) 279-0111
CONTACT Cares	
<i>For discrimination reporting</i>	
California Youth Crisis Line	(800) 843-5200
California Child Youth and Family Coalition	
Gay, Lesbian, Bisexual, and Transgender (GLBT) National Youth Hotline	(800) 246-PRIDE (7743)
Youth services, peer counseling and local resources	
<i>Mon – Fri 5:00 p.m. – 9:00 p.m.</i>	
National Center for Missing and Exploited Children	(800) 843-5678
<i>To report a sighting of a missing child, report a missing child or request safety information to protect your children.</i>	
National Runaway Hotline	(800) RUN-AWAY (786-2929)
US Department of Health & Human Services	
Parental Stress Hotline	(408) 279-8228
<i>24-hour phone counseling for parents experiencing depression, grief and parental stress</i>	
Rape Crisis Hotline	(408) 287-3000
YWCA Rape Crisis Center	
<i>24-hour hotline</i>	
Suicide and Crisis Services of Santa Clara County	(408) 279-3312
<i>24-hour phone counseling. Multilingual counselors available to provide emotional support and crisis intervention to persons in life threatening situation</i>	
Warm Line	(408) 453-6651
<i>For parents and educators looking for support, information and referrals for children with special needs or disabilities.</i>	

HOSPICE CARE	
Pathways Home Health and Hospice	(888) 755-7855
585 N. Mary Ave., Sunnyvale	
Hospice of the Valley	(408) 559-5600
4850 Union Avenue, San Jose	

LEGAL ASSISTANCE & MEDIATION	
California Center for Law & the Deaf (CalCLAD)	(877) DEAFLAW (332-3529)
<i>Legal rights information for deaf and hard of hearing</i>	
Katherine & George Community Law Center	(408) 288-7030
1030 The Alameda, San Jose	
<i>Free legal services for low-income individuals; employment, workers’ compensation, consumer and immigration</i>	
Project Sentinel	(408) 720-9888
298 S. Sunnyvale Avenue, Suite 209, Sunnyvale	
<i>Counseling and mediation on housing issues: landlord-tenant, neighbor disputes, mobile home, First- time homebuyer, HUD mortgage</i>	
Santa Clara County Superior Court	(650) 462-3800
Small Claims Division – 270 Grant St., Palo Alto	

PARENT EDUCATION	
City of Sunnyvale Youth, Family & Child Care Resources	(408) 523-8150
<i>Provides referrals to local parent education classes and child care provider workshops</i>	
Parents Helping Parents	(408) 727-5775
<i>Empowering families and communities to meet children’s special needs</i>	
Parents Place	(650) 688-3035
<i>Parenting education and workshops, special needs resources, family counseling and referrals to resources</i>	
YWCA Santa Clara Valley Parent Education Program	(408) 295-4011
<i>Classes for parents of toddlers through teens</i>	